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CCTV Monitoring Service Proposal

Introduction

Dear Sir/Madam

Thank you for the opportunity to present our 24/7 CCTV Monitoring Services. We safeguard companies, factories, construction sites, bare lands, retail outlets, and residences. Our advanced surveillance solutions deliver real-time threat detection to ensure maximum protection of your premises.

- Professional Monitoring
- Quick Threat Detection
- Reliable and Affordable

About Us

24-7 Sentinel Private Limited is a trusted security provider delivering live CCTV monitoring and risk management. Our monitoring team is well-trained, and our directors include commissioned officers from the armed forces. We combine disciplined operations with cutting-edge technology to protect your assets.

Credentials and Assurance

Our credibility and transparency are backed by:

- Government and Regulatory Approvals:
 - Ministry of Defence
 - Registrar of Companies
 - Telecommunications Regulatory Commission (TRC)
- Open Operations Center (Observation Cabin):
 - Clients may observe our operations upon request for complete transparency.
- Leadership and Professionalism:
 - Directed by experienced senior military officers ensuring the highest operational standards.

Our operating strengths:

- Expert Monitoring
- Team Real-time Response
- Immediate Alert System

Our Services

We tailor solutions to your exact security needs:

1. Live 24/7 Remote Monitoring
2. People, Asset & Vehicle Tracking.
3. Overseas Care and Monitoring
4. Incident Alerts (suspicious activity, intrusion, vandalism, loitering)
5. Emergency Response Coordination (liaison with client-nominated contacts and authorities)
6. Custom Reporting (daily, weekly, monthly)
7. Video Storage (secure archival for reviews and audits)
8. Camera Status Monitoring (uptime, connectivity checks & angle changes)

Pricing

(Per Camera, Per Month, for 12 hours) Local rates are in LKR and overseas rates are in USD.)

Camera Count	Local (LKR/Camera/Month)		Overseas (USD/Camera/Month)	
	12 Hours	24 Hours	12 Hours	24 Hours
1	12,500	18,750	80	136
2-6	8,000	12,000	55	94
7-12	6,500	9,750	50	85
12-50	6,000	9,000	45	77
51+	5,000	7,500	35	60

Notes:

- Installation Fee: LKR 16,000 (Server cost charged for the first 4 months at LKR 4,000 per month, which will be deducted from the monthly bill).
- Custom enterprise plans available upon request.
- Reporting frequency (daily/weekly/monthly) can be tailored as required.
- Taxes, if applicable, are additional.

Implementation Process

- **Step 1:** Site Assessment – Review coverage, blind spots, and camera placement.
- **Step 2:** System Integration – Connect cameras to our monitoring center (via secure VPN/P2P).

- **Step 3:** Trial Phase – Verify alerting, escalation, and response workflow.
- **Step 4:** Full-Scale Monitoring – Go live with continuous coverage.

Service Terms and Conditions

- **Billing:** Monthly or annual billing as per the selected pricing tier.
- **Client Responsibilities:** Camera hardware, maintenance, and internet connectivity at the site.
- **Scope:** We provide remote monitoring, alerts, and coordination. On-site physical response is the client's responsibility unless separately contracted.
- **Service Changes:** Agreement modifications require 30 days' written notice.
- **Data & Privacy:** Access to CCTV feeds is strictly for security monitoring and incident management.
- **Validity:** Pricing is valid for 30 days from the proposal date unless otherwise agreed

Contact Us

We look forward to strengthening your security with dependable 24/7 monitoring. Please contact us to schedule a site assessment or to finalize your preferred plan.

Phone: +94 76 247 2477 / +94 76 247 2476

Email: info@sentinel24-7.com

Team Contacts

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Sincerely,

Chamila De Silva

Managing Director

24-7 Sentinel Private Limited